

# Saltash recycling centre new booking system

A new booking system is being trialled at some of Cornwall's busiest Household Waste and Recycling Centres (HWRCs). This notice is an abridged version of Saltash Council's announcement of 5 September 2024.

The booking system was developed to reduce waiting times and help keep road users safe.

From September 9, Cornwall Council is asking people to book in advance before visiting the HWRCs in Newquay or Saltash.



Councillor Carol Mould, Portfolio Holder for Neighbourhoods at Cornwall Council, said: “We know it’s frustrating when there are queues at the HWRCs.

“We’ve developed a booking system to reduce waiting times and queues, help keep road users safe and minimise disruption to residents and businesses. It’s quick and easy to book online or over the phone. Please sort your items into different materials before you arrive. This means we can recycle more and will save you time when you arrive at the sites.”

## **How to book a slot**

You can book a 30-minute slot on the [Cornwall Council website](https://www.cornwall.gov.uk) or by calling 0300 1234 141.

You can book for the same day, if there are spaces available, or up to a week in advance. Once you’ve booked your slot, you’ll receive an email confirming your booking.

Make sure you arrive in the vehicle you booked for and remember you need a vehicle permit to enter the sites for certain vehicles, such as vans or pick-up trucks. You can check what vehicles need a permit to visit the HWRCs on the [Cornwall Council website](https://www.cornwall.gov.uk).

You cannot use the HWRCs to dispose of any trade or commercial waste.

The booking system will be in place at Newquay and Saltash HWRCs from September 9. There is no need to book for the other HWRCs.

6 September 2024